



Werts Welding & Tank Service, Inc.

Terms & Conditions

Credit Terms: All open accounts are Net 30 days. In consideration of an open account, our customers agree to make full and prompt payment to Werts Welding & Tank Service, Inc. for all parts, service or equipment rendered. All past due balances are subject to a 1-1/2% finance charge. Any account not paid within terms will be subject to being put on "Hold" until the amount owed is paid and/or being re-classified as a C.O.D account.

Freight: Orders from Werts Welding & Tank Service locations are shipped "Pre-paid & Add" unless otherwise specified.

Shortage or Damage: All claims for shortages or damage must be made within (5) working days. Please inspect all deliveries carefully and if possible, before the delivery driver leaves the customer premises. If the product arrives damaged please note this on the freight bill and have the driver sign off on the appropriate paperwork. Digital pictures are very helpful in these circumstances and greatly assist our efforts in recovering damages from the freight companies.

Note: *Werts Welding & Tank Service will not be responsible for any damage claims on hose tubes. Customer must file any damage claims directly with the freight company.*

Return Policy: To return items for credit, the customer must first notify the branch they purchased the item from and provide an original invoice copy showing when the item was purchased. All items returned must be in **NEW** condition and shipped back to us prepaid. A 15% restocking fee will be assessed unless Werts Welding made an error in shipping. All **"special order"** items will be assessed on a case by case basis and may be subject to a different set of terms & conditions. All items must be returned within 45 days from purchase for a full credit.

Disclaimer: Werts Welding & Tank Service, Inc. reserves the right to change any of our terms without notice and to collect all expenses, including legal expenses, court costs and attorney fees paid or incurred by Werts in any effort to collect monies owed in violation of the above terms.